

BLUE LIGHT WHISTLE BLOWERS PRIVACY NOTICE 2026

1 - Scope

This document refers to personal data, which is defined as information concerning any living person (a natural person who hereafter will be called the Data Subject) that is not already in the public domain.

The UK General Data Protection Regulation (UK GDPR) which is more extensive than its predecessor the Data Protection Act, along with the Privacy and Electronic Communications Regulations (PECR), seek to protect and enhance the rights of UK data subjects. These rights cover the safeguarding of personal data, protection against the unlawful processing of personal data and the unrestricted movement of personal data within the UK, EU and its storage within the EEA.

1 – Blue Light Whistle Blowers, which hereafter for the purposes of this Privacy Notice will be referred to as the BLWBs, is pleased to provide the following information:

2 - Who we are

BLWBs which is a registered charity, registration number 1208937, is an independent specialist whistle blowing service for Blue Light employees, their families and those involved in a relationship with the Blue Light employee.

3 - Personal Data

- a) BLWBs uses the information collected from you to provide reports of wrongdoing to Professional Standards, HR and/or senior officers. This may include telephone contact, text, WhatsApp or email to provide you with updates where you want us to respond back following information concerning your contact with the charity.
- b) In you making initial contact where you provide contact details BLWBs will keep these on file until the issue you have raised has been resolved, after which your details will be deleted. At all times, BLWBs will work hard to be fully UK GDPR compliant.
- c) Some personal data may be collected about you from the reporting form, any surveys you complete, from records of our correspondence, when you spoke or emailed us, from phone calls. BLWBs does not collect personal data or IP addresses belonging to you, unless you choose to share your contact details.
- d) Our website has been set to not track cookies, and limited to collecting just visitor numbers and content that attracts the most engagement.
- e) BLWBs will only collect the information needed so that it can provide you with the reporting service provided; BLWBs does not sell or broker your personal data.
- f) Telephone calls are not recorded unless we need them for evidence in which case BLWBs will seek your consent.

Further information exclusively pertaining to UK GDPR and employees, can be obtained on request from your line manager.

4 - Legal basis for processing any personal data

To meet BLWBs obligations and legitimate interests concerning the whistle blowing service provided. The Charity uses a number of different legal options to process your personal data, these include:

- a) **Legitimate interests pursued by BLWB**, to promote our service with regard to blue light whistle blowing and to communicate with the blue light service providers and their employees. Communications may include direct mail, email, newsletters, telephone calls, social media and any other channels to reach those who may be interested in supporting us or using the service provided by BLWBs.
- b) **Compliance with a legal obligation**, to protect against imminent harm to individuals and the prevention of criminal activities including fraud.
- c) **Consent**, in exceptional circumstances BLWBs may need to seek your explicit consent to process your personal data where this is no other lawful method of doing so.

5 - Acknowledgement

Through acknowledging this Privacy Notice you are agreeing to BLWBs processing your personal data for the purposes outlined.

6 - Disclosure

BLWBs will keep your personal information safe and secure. Where you provided confidential disclosures only those involved in reporting any wrong doing will have access, so that they can manage your case and/or report.

BLWBs will not disclose your Personal Information unless you have agreed, or BLWBs is compelled in order to meet legal obligations, regulations or valid governmental requests.

BLWBs use personal data provided to detect, prevent or mitigate fraud or security or technical issues; or to protect against imminent harm to the rights, property or safety of its staff.

7 - Data Sharing

Where BLWBs needs to report wrong doing to the relevant Blue Light Service or HR department, it will only do this where the recipient has signed a Data Sharing Agreement, requiring the personal data receiver to uphold the Data Subjects rights and not to share the data without the consent of the charity.

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8 - Retention Policy

BLWBs will process personal data for only the duration it is needed and will then delete it.

9 - Data storage

All Data is held within the United Kingdom or EEA.

10 - Your rights as a data subject

At any point whilst BLWBs is in possession of, or processing your personal data, all data subjects have the following rights:

- Right of access – you have the right to request a copy of the information that we hold about you.
- Right of rectification – you have a right to correct data that we hold about you that is inaccurate or incomplete.
- Right to be forgotten – in certain circumstances you can ask for the data we hold about you to be erased from our records.
- Right to restriction of processing – where certain conditions apply you have a right to restrict the processing.
- Right of portability – you have the right to have the data we hold about you transferred to another organisation.
- Right to object – you have the right to object to certain types of data processing.
- Right to object to automated processing, including profiling – you also have the right not to be subject to the legal effects of automated processing or profiling.

In the event that BLWBs refuses your request under rights of access, we will provide you with a reason as to why, which you have the right to legally challenge.

At your request, BLWBs can confirm what information it holds about you and how it is processed.

11 - You can request the following information:

- Identity and the contact details of the person or organisation that has determined how and why to process your data.
- Contact details of the data protection officer, where applicable.
- The purpose of the processing as well as the legal basis for processing.
- If the processing is based on the legitimate interests of the Organisation and information about these interests.
- The categories of personal data collected, stored and processed.
- Recipient(s) or categories of recipients that the data is/will be disclosed to.
- How long the data will be stored.
- Details of your rights to correct, erasure, restrict or object to such processing.
- Information about your right to withdraw consent at any time.
- How to lodge a complaint with the supervisory authority (ICO).
- Whether the provision of personal data is a statutory or contractual requirement, or a requirement necessary to enter into a contract, as well as whether you are obliged to provide the personal data and the possible consequences of failing to provide such data.
- The source of personal data if it wasn't collected directly from you.
- Any details and information of automated decision making, such as profiling, and any meaningful information about the logic involved, as well as the significance and expected consequences of such processing.

12 - To access what personal data is held, identification will be required

BLWBs will accept the following forms of ID when information on your personal data is requested: a copy of your driving licence, passport, birth certificate and a utility bill not older than three months. A minimum of one piece of photographic ID listed above and a supporting document is required. If BLWBs is dissatisfied with the quality, further information may be sought before personal data can be released.

All requests should be made to Boardroom Matters Ltd who provide data protection services for BLWBs via legal@boardroommatters.co.uk or by phoning +44 (0) 0203 733 6443 or writing to us at the address below.

13 Complaints

In the event that you wish to make a complaint about how your personal data is being processed by BLWBs, you have the right to complain to us. If you do not get a response within 30 days you can complain to the ICO.

The details for each of these contacts are:

BLWB, for data protection request please contact:

BLWB C/O Boardroom Matters Ltd, 71 – 75 Shelton Street, London, WC2H 9JQ
legal@boardroommatters.co.uk or by phoning +44 (0) 0203 733 6443

ICO

Wycliffe House, Water Lane, Wilmslow, SK9 5AF
Telephone +44 (0) 303 123 1113 or email: <https://ico.org.uk/global/contact-us/email/>